

EMERGENCY RESOURCES

[City of New Orleans-Nola Ready](#)

The City of New Orleans provides constant Emergency alerts, including severe weather, boil water advisories, hazardous material incidents, public safety incidents, and storm preparedness.

via [Twitter](#) and their [website](#). You can also sign up to receive the most up-to-date information from the city by texting NOLAREADY to 77295 or sign up online [here](#).

After the Storm Resources

[The United Way Helpline](#)

Phone: **2-1-1**

Website: <https://www.unitedwaysela.org/>

Comprehensive resource that can connect you to a wide range of aid organizations, including ones offering shelter, food, medical support, legal advice and other services

After the Storm Resources

The State of Louisiana has created a [Hurricane Recovery page](#) to provide resources and information to people regarding the state.

[FEMA Assistance Registration](#)

There are 3 ways to Register for FEMA Assistance

1. Call: 1-800-621-3362; TTY: 1-800242-7585. Call Center Registration Hours are 7 days a week from 6am midnight Central
2. Through their website, <https://www.disasterassistance.gov/>
3. OR Through the FEMA Mobile App
Download: fema.gov/mobile-app
Smartphone app that allows you to locate open shelters, get weather and traffic alerts & find disaster recovery advice

Be ready to provide your social security number, insurance information, description of damage, financial information, contact information and direct deposit information. Make sure to save your FEMA registration number.

The date of loss Must be August 26, 2021

Residents have until September 12, 2021 to be considered for assistance related to urgent need as a result of power outages.

Housing and Shelter

Transitional Sheltering Assistance(TSA)

The Transitional Sheltering Assistance (TSA) program that will provide much needed temporary housing for thousands of Louisianans who have been displaced by Hurricane Ida.

TSA-eligible applicants must find and book their own hotel rooms. The list of participating hotels will be posted on <https://www.femaevachotels.com/> or you can get it by calling 7the FEMA helpline at 800-621-3362.

Emergency Shelters

You can request a list of open shelters in your state or neighboring states by texting LAShelter to 898211 or call 2-1-1.

Or by calling the American Red Cross:

1-800-RED-CROSS

If you have internet access, updated shelter listings and maps can be found at the following websites: redcross.org

Operation Blue Roof

The purpose of Operation Blue Roof is to provide homeowners and permanently occupied rental properties in disaster areas with fiber-reinforced sheeting (Blue Tarp) to cover their damaged roofs until arrangements can be made for permanent repairs. This is a free service to homeowners. Operation Blue Roof protects property, reduces temporary housing costs, and allows residents to remain in their homes while recovering from the storm.

To sign up for a blue tarp, call (888)766-3258 or sign up for Nola Ready Alerts to find out where you can pick up one near you.

Transportation Assistance

Need a ride to food, water, ice or shelter bus pickup? Uber and Lyft are offering 2 free rides. Use the following codes:

- UBER: IDARELIEF2021
- LYFT: IDARELIEF21

Unemployment Insurance

Disaster Unemployment Assistance is now available to workers who lost income as a direct result of Hurricane Ida in Louisiana. To apply, go to <https://www.laworks.net/>

Food and Community Resources

DSNAP

Residents of parishes approved for federal Individual Assistance as a result of Hurricane Ida are encouraged to pre-register for DSNAP benefits now and be ready when DSNAP becomes available for your community.

Pre-Register here: [D-Snap CAFÉ customer portal](#)

Tips:

- If DSNAP is declared, pre-registration will speed your application.
- If you pre-registered or applied for DSNAP over the past year, it is not necessary to pre-register again, although you will have to apply by phone during the DSNAP period.
- Text LADSNAP to 898-211 to receive DSNAP updates, if DSNAP is approved for your area.

Orleans Parish

DriveThrough Food Distribution - Daily 8am-6pm

Packaged Meals Ready to Eat, Water

- Wesley Barrow Stadium, 6500 Press Drive, New Orleans, LA 70126
- Mahalia Jackson Auditorium, 1419 Basin Street, New Orleans LA 70116
- Skelly Rupp Stadium - 2515 Vespasian Blvd. New Orleans, LA 70114
- Joe W Brown Park - 5601 Read Blvd, New Orleans, LA 70127
- John P. Lyons Recreation Center, 624 Louisiana Avenue 70115
- Dryades YMCA, 2220 Oretha Castle Haley Boulevard, New Orleans, LA 70113
- St. Mary of the Angels, 3501 N. Miro Street, New Orleans, LA 70117 -September 7, 2021 - 1pm
- Tad Gormley Stadium, 5400 Stadium Dr, New Orleans, LA 70124. 9/8/2021 only at 2pm. Large food distribution

For the most up-to-date meal distribution sites in Orleans Parish, check the NolaReady Food Distribution site [here](#).

Jefferson Parish

Water, Ice, MRE and Tarp Distribution

Everyday from 8am to 6pm or until they run out of supplies. These are drive thru only sites. FEMA Survivor services are also available.

- Alario Center - 2000 Segnette Blvd. Westwego, LA 70094
- The Shrine on Airline - 6000 Airline Dr. Metairie, LA 70003
- Helen Cox High School - 2200 Lapalco Blvd, Harvey 70058
- Bright Playground - 3401 Cleary Ave. Metairie 70002

Medical Advice

Open Pharmacies

The National Council of Prescription Drug Programs offers an online map of pharmacies that are open in your area at [heathcareready.org/rxopen](https://www.heathcareready.org/rxopen)

Free Consultations

Telemedicine Visit: (504)533-4999

RoweDocs: 1-800-921-0136 or [rowedocs.com](https://www.rowedocs.com)

Disaster Distress line: 1-800-985-5990 or text TalkWithUs to 66746

Connecting with Loved Ones

American Red Cross

Missing Persons Assistance: 713-526-8300

Safe & Well site: safeandwell.communityos.org

Centralized resource where you can find family & friends or register yourself as safe

Legal Services

For possible legal help, if you income qualify, contact:

Southeast Louisiana Legal Services

Disaster Helpline - 1-844-244-7871

Or you can apply online at slls.org